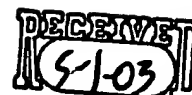


Duplicate

**CERTIFICATE OF FACSIMILE/MAILING PURSUANT TO 37 C.F.R. §1.8**

I hereby certify that this correspondence, along with any accompanying documents, pursuant to 37 C.F.R. §1.8, are being sent via facsimile to (703) 748-7238 with a confirmation copy deposited with the United States Postal Service via First Class mail addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: May 1, 2003

By: Edward G. Min**PATENT****IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE**

Applicant: Edward Behrens et al.

Docket No.: 37373.0400

Serial No.: 09/538,063

Client Ref: F5-09966049/
P220020-01

Filing Date: March 29, 2000

Group Art Unit: 2121

Title: **SYSTEM AND METHOD FOR
REMOTEY CONTROLLING AND
MONITORING A PLURALITY OF
COMPUTER SYSTEMS**

Examiner: Patel, Ramesh B.

AMENDMENT PURSUANT TO 37 C.F.R. § 1.312

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Commissioner:

Please enter the following amendments to the above-identified application and consider the following remarks prior to payment of the issue fee which will be submitted later. No petition or fee is required for this Amendment.